



**SERRANO WATER DISTRICT**  
**18021 EAST LINCOLN STREET**  
**VILLA PARK, CA 92861-6446**  
**714-538-0079**

**Directors**

Greg Mills, President  
Brad Reese, Vice President  
C.L. "Larry" Pharris Jr.  
Frank O. Bryant  
Jerry L. Haight

Jerry Vilander, General Manager

April 28, 2021

**RE: Public Hearing Regarding Proposition 218 and Proposed Rate Increase**

Dear Customers:

In keeping with SWD's commitment to transparency, please find the Notice of Public Hearing regarding proposed rate increases and adjustments for water charges attached. This notice is in compliance with Proposition 218.

On March 11, 2021 a Town Hall meeting was held exclusively to discuss new State mandates that will impact SWD financially. Also, at the meeting, other financial impacts to your water supply were discussed such as aging infrastructure, outside water agencies increased wholesale cost, pass through costs, and drought demand impact adjustments.

SWD has not increased rates since 2015 and, even with the new proposed rates, SWD's rates will remain lower than many of the surrounding water suppliers. Some of which, unlike SWD, receive property tax revenues that help subsidize their overall water cost.

If you have questions about the attached proposed rate increase or any other matter related to SWD business, please feel free to contact SWD staff at 714-538-0079. The critical need for the proposed rate increase can be found in the attached notice or at [www.serranowater.org](http://www.serranowater.org).

SWD is grateful for your continued support and honored to serve water to this amazing community.

Sincerely,

  
Jerry Vilander  
General Manager

cc: SWD Board of Directors

Attachment