

You and the Serrano Water District:

Together, conservation starts with **USage**.

It's no secret. California's water supply is constrained by drought and the increasing cost of imported water in the region. While prudently planning for the future needs of the community, the prevention of water waste is an economically and environmentally feasible way to protect and conserve our District's water supplies.

THE PURPOSE OF THIS PROGRAM IS TO:

- Establish a water conservation and supply shortage program
- Reduce water consumption within the Serrano Water District through conservation
- Provide tips for being water wise and penny wise
- Enable effective water supply planning, assure reasonable and beneficial use of water, prevent waste of water, and maximize our community's efficient use of water

SERRANO WATER DISTRICT

18021 Lincoln Street
Villa Park, California 92861

Dave Noyes, General Manager

serranowater.org

IMPORTANT Be water wise!

Conservation
REQUIREMENTS
enclosed.

SERRANO WATER DISTRICT

Water Conservation Resolution



*Effective
July 1, 2009*

serranowater.org



Where does our water come from?

The Serrano Water District receives its water supply from local surface water, which is stored in Irvine Lake, and groundwater from three wells located within the City of Villa Park. To carefully prepare for the needs of our residents, the Serrano Water District also purchases water from the Metropolitan Water District of Southern California, through our local water wholesaler, the Municipal Water District of Orange County.

What are the permanent water conservation requirements?

The following water conservation requirements are effective at all times and are permanent. Violations will be considered waste.

- Limits on watering hours: No watering from 10:00 a.m. to 4:00 p.m., except by hand
- Limit on watering duration: Limit of 15 minutes per day per station
- Excessive waterflow or runoff prohibited
- Washing down hard or paved surfaces prohibited
- Obligation to fix leaks, breaks or malfunctions within 72 hours
- Re-circulating water required for water fountains and decorative water features
- Wash vehicles only with a bucket or shut-off nozzle
- Drinking water served only upon request

Additional water conservation levels

A warning system has been instituted to respond to drought or other water supply conditions — so when absolutely necessary — additional Water Conservation Levels may be imposed by the Serrano Water District. Again, our goal is to keep water flowing for everyone.

LEVEL 1 – ALERT

Same as permanent, with the additional restrictions:

- Watering limited to three days a week

LEVEL 2 – CRITICAL

Same as permanent and Level 1, with the additional restrictions:

- Watering limited to two days a week
- Fix leaks within 48 hours
- Filling or re-filling of ornamental lakes, ponds or residential pools or outdoor spas prohibited
- Wash vehicles only at car washes with re-circulating systems

LEVEL 3 – EMERGENCY

Same as permanent and Levels 1 & 2, with the additional restrictions:

- All outdoor irrigation is prohibited
- Fix leaks within 24 hours
- New potable water service or new annexation to service areas prohibited
- Discretion to discontinue violator's water service

Other provisions for consideration

- Water allocation requirements and penalties for exceeding allotment
- Mandatory percentage reduction and penalties for overage
- Large landscape areas must have rain sensors

To learn more:

- serranowater.org
- mwdoc.com

The Water Use Efficiency Department at the Municipal Water District of Orange County, along with the Serrano Water District, takes pride in providing programs to assist residential homeowners, commercial/industrial business owners and professional landscapers in reducing the daily amount of water used.

For more information on how to conserve water, please visit:

- bewaterwise.com
- mwdsaveabuck.com
- h2ouse.org
- allianceforwaterefficiency.org



PENALTIES

Violating any of the resolution provisions could result in penalty charges. To report violations, call 714 538-0079

Emergency Service Number 714 538-0079

Emergency service is available 24 hours a day, seven days a week.